

ATOL PROTECTION CHECK LIST

Check your holiday is protected:

- ☐ Your trip includes flights abroad from UK
- ☐ All elements of trip sold under one inclusive price
- ☐ The holiday company holds an ATOL
- ☐ Their ATOL number checks out on www.atol.org.uk

Tick all the above and you're ATOL protected

If not contact us for advice on 020 7453 6430
or e-mail advice@cpg.org.uk



FOR FURTHER INFORMATION...

Civil Aviation Authority
ATOL, Consumer Protection Group,
CAA House, 45-59 Kingsway, London WC2B 6TE
Tel: 020 7453 6430 Fax: 020 7453 6431
advice@cpg.org.uk www.atol.org.uk



SPORTS, EDUCATIONAL & **GROUP TRAVEL**

ADVICE FOR OVERSEAS GROUP TRAVEL



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BIRTHDAYS & HEN/STAG WEEKENDS

CORPORATE GROUPS

TEAM BUILDING

PILGRIMAGES

FAITH TOURS & RELIGIOUS GROUPS



WHAT IS ATOL?

ATOL (Air Travel Organisers' Licensing) is the largest travel consumer protection scheme in the UK. Around 27 million people benefit from ATOL protection each year. Companies selling air travel and air holiday packages are required by law to hold an ATOL, which is granted by the Civil Aviation Authority (CAA).

COMPLETE FINANCIAL PROTECTION

ATOL carries out checks on the travel companies holding ATOL licences.

If an ATOL holder goes out of business, the ATOL scheme will refund the full cost of flights and air holiday packages booked with the failed company, and will arrange for passengers abroad to finish their holidays and return to the UK.

You have other rights too if you book a holiday package. Under European law, a travel company is responsible for all elements of the packages it sells, and it should find a solution if there is a problem.

It is important for group travel organisers to appreciate the protection the law provides. For comprehensive protection, book ATOL protected air holiday packages.

IF YOU CREATE YOUR OWN ITINERARY

If you're considering organising your own trip, purchasing separate elements from different suppliers, you risk having no financial protection if any of the suppliers cease trading. Your group could find itself stranded abroad and unable to claim their money back.

You should therefore consider taking out travel insurance that covers against insolvency.

